



PARKING PERMIT POLICY 01/04/2020 to 31/03/2021

NEWLYN PIER & HARBOUR COMMISSIONERS have 2 car parks: Sandy Cove and Newlyn Harbour.

NPHC allow ARMTRAC to police both sites and encourage Parking Charge Notices ,(PCN's) to be issued where a valid permit or ticket is not displayed.

1 WHERE ARE THE CAR PARKS?



2 WHERE TO BUY PARKING PERMIT?

2.1 YOU CAN BUY IT:

- At the Harbour Office 24hrs/day; seven days a week.
- Normal open office hours are from 8am to 5pm, outside of these hours the office is manned but you will need to knock on the door or call: 07 818 415 871.
- Card, cheque or cash payments can be taken, but please try to avoid cash due to COVID 19 and appropriate sanitation routines.
- Newlyn Harbour car park machine is cash payment only.
- Over the phone, 24hrs a day 7 days a week. 01736 362523. Card payment only.
- By email: send you registration number to admin@newlynharbour.com. Specify if you are “trade” or “resident” and state the start and end date of the required permit. We will then send you a security link for payment. Card payment only.



2.2 PARKING PERMIT COLLECTION

You can collect your permit at the Harbour office, or we can post it to a provided address.

2.3 PARKING PERMIT SPECIFIC DATE

You can ask for a specific starting and finishing date. For example, the 04/09/2020, you can ask for a permit starting 14/09/2020 and ending the 14/10/2020.

3 PRICES

Months are from the day the permit started until the same day the calendar month after. For example, 04/05/2020 to the 04/06/2020, 28/09/2020 to the 28/10/2020.

SANDY COVE - RESIDENTS & TRADES	
1 hour	£0,50
1 to 2 hours	£1,50
2 to 4 hours	£3
12 hrs	£6
24 hours	£10
1 week	£4.15
1 month	£17.10
1 year. Today's date until 31.03.2021	£216

NEWLYN HARBOUR - RESIDENTS	
6 months	£228
1 month	£43,20
1 year. Today's date until 31.03.2021	£348



NEWLYN HARBOUR - TRADES	
1 day	£0.76
1 week	£5,26
1 month	£22,80
1 year. Today's date until 31.03.2021	£273,60
Contractor	£120
Approved Fuel Supplier	£300



3.1 TRADE AND LOCAL

3.1.1 Trade

Are considered as "Trade": NEWLYN PIER & HARBOUR COMMISSIONERS customers: fisherman, boat owners with designated berth, skippers and signed contract companies who are working with us. You will need to provide proof that you are a trade entity.

Monthly payment arrangement: Please discuss this with our finance department and this will be dealt with on a case by case basis.

3.1.2 Resident

Qualifying residents are classed as non-fishing or non-industrial businesses, Newlyn inhabitants, homeowners, holiday let owners and associated workers

There are no monthly payment arrangement facilities for residential permits.

3.2 BE AWARE

It is the permit holder's responsibility to ensure that the permit is correctly displayed via sticking it fully to the windscreen. Correctly displayed means that the registration number and permit dates need to be clearly visible. The Commissioners will not hear any complaints regarding poorly displayed permits and any disputes are to be directed to Armtrac security.

3.3 SWAPPING CAR

If you must swap your car registration number, (for example you sold your car), please come to the office and we will swap the parking permit for free with your new registration number. **We will only do this if you return the old parking permit.**

3.4 MULTIPLE CARS

Every parking permit is related to a car registration, not to the person. This means if you have 2 cars, you will need to buy 2 parking permits.

3.5 COTTAGE AND HOLIDAYS LETS

Cottage and holidays let are allowed to buy Parking Permits for their business. We can label the parking permit with the cottage/hotel name rather than a Car Registration. Each permit is payable. For example, if the cottage needs 3 permits, it will be charge 3 permits.

3.5.1 Laminated

We can laminate the permit on request.

4 SANDY COVE

4.1 PARKING CONDITION.

Sandy cove is much cheaper than Newlyn Harbour car park which is a reflection of the car park surface condition. We are aware of the holes, signage and insufficient lighting. Cars parked at Sandy Cove are at the owner's risk but if customers are concerned about security then it is advised that the Harbour car park is used with the relevant permit as above.



4.2 SANDY COVE RESIDENTS

House owners or tenants that occupy a property with direct adjacent access to Sandy Cove are eligible, at present, a concession towards a Sandy Cove free yearly parking permit ONLY. In order to obtain this concession those that qualify are to either visit the harbour office or contact the same with a copy of your V5 car registration number with the qualifying address clearly printed on it.

4.3 CAMPING IN SANDY COVE

Camping or overnight stays are NOT ALLOWED within Newlyn Harbour jurisdiction. Any person found attempting to camp overnight will be asked to leave with police assistance if necessary and any permit cancelled with no refund.

4.4 SECURITY

NEWLYN PIER & HARBOUR COMMISSIONERS endeavour to provide as safe a site as is possible, with the provision of CCTV and 24hr staffing however the Commissioners do not accept any liability for any loss or damage to any vehicles or property left within Harbour Jurisdiction. Any requests for CCTV footage will have to be placed through Devon and Cornwall Police or with an issued crime number.

5 COMPLAINTS

5.1 FINE COMPLAINTS

NEWLYN PIER & HARBOUR COMMISSIONERS WILL NOT HEAR ANY COMPLAINTS REGARDING PARKING CHARGE NOTICES (PCN'S). If you are issued a PCN you are advised to follow the instructions on the reverse of the PCN where you will find all the relevant contact details.

6 CONTACTS

6.1 NEWLYN HARBOUR OFFICE.

Address: Newlyn Pier & Harbour Commissioners, Newlyn, TR18 5HW Penzance.

NEWLYN PIER & HARBOUR COMMISSIONERS is 24 hours a day, 7 days a week port.

8am to 5pm: Office open

5pm to 8 am: Outside Office hours. Knock on the door or call: 07 818 415 871

Phone number: 01 736 362 523

6.2 ARMTRAC

Phone number: 0371 2000 476

Email: info@armtracservices.co.uk

Registered address: KBT Cornwall Ltd, 20-22 Wenlock Road, London N1 7GU

6.3 DEVON & CORNWALL POLICE

Address: 1 Penalverne Pl, Penzance TR18 2RQ

Phone Number : 101